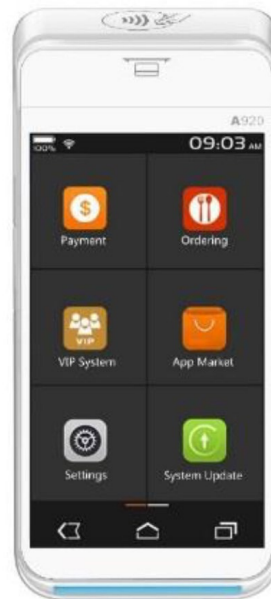


# A920 Quick Reference Guide



## PAX Technology - Retail



# A920 Quick Reference Guide

The A920 Quick Reference Guide is to help you with step-by-step instructions for basic transactions and functions.

## PAX A920 Mobile Terminal

The intelligence of an electronic cash register in a handheld point of sale device.

The PAX A920 is an elegantly designed compact secure portable payment terminal powered by an Android operating system. The A920 comes with a large high-definition color display. A thermal printer that is neatly hidden to maximize usable screen area for customer facing transactions. Includes NFC contactless and electronic signature capture. Great battery life for portable use.



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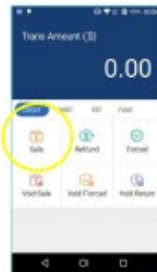
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## Basic Credit Sale

### STEP 1

- From the idle screen select the transaction type **[SALE]**.



### STEP 5

- Select the **[PRINT]** button to print the receipts.



### STEP 2

- Please enter the sale amount and select **[CONFIRM]**.



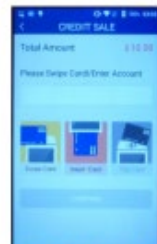
### STEP 6

- Select the **[PRINT]** button to print the receipts.



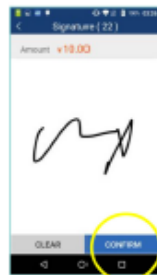
### STEP 3

- Insert, swipe or enter the card number.



### STEP 4

- Sign your signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the



### STEP 7

- The terminal will display the transaction status.



# A920 Quick Reference Guide

## Basic Credit Refund

### STEP 1

- From the idle screen select the transaction type **[REFUND]**.



### STEP 4

- Sign your signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature again.



### STEP 2

- Select the how the terminal will apply the refund. Select **[BY CARDNUM]** to use the original card number or select **[REFNO]** to use the original transaction reference number.



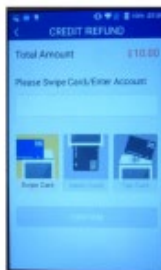
### STEP 5

- Select the **[PRINT]** button to print the receipts.



### STEP 3

- Swipe or enter the card number.



### STEP 6

- The terminal will display the transaction status.

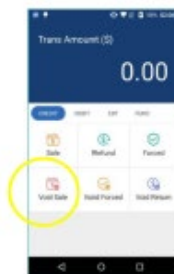


# A920 Quick Reference Guide

## Void Sale

### STEP 1

- From the idle screen select the transaction type **[VOID SALE]**.



### STEP 5

- Sign your signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature again.



### STEP 2

- Swipe or enter the card number.



### STEP 6

- Select the **[PRINT]** button to print the receipts.



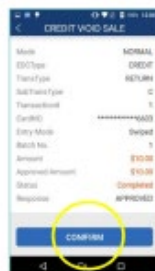
### STEP 3

- Input the original transaction number and then select **[CONFIRM]**.



### STEP 4

- Input the original transaction number and then select **[CONFIRM]** if the displayed transaction is the one to be voided.



### STEP 7

- The terminal will display the transaction status.

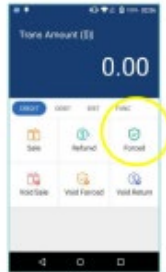


# A920 Quick Reference Guide

## Forced Sale

### STEP 1

- From the idle screen select the transaction type **[FORCED]**.



### STEP 2

- Please enter the sale amount and select **[CONFIRM]**.



### STEP 3

- Swipe or enter the card number.



### STEP 4

- Enter the Auth Code of the transaction and then select **[CONFIRM]**.



### STEP 5

- Sign your signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature again.



### STEP 6

- Select the **[PRINT]** button to print the receipts.



### STEP 7

- The terminal will display the transaction status.

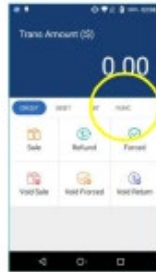


# A920 Quick Reference Guide

## Close Batch

### STEP 1

- From the idle screen select the **[FUNC]** option.



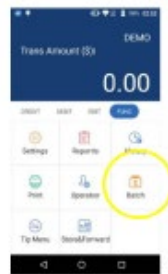
### STEP 4

- If prompted "Close W/Untipped?" select **[OK]** to zero out untipped transactions and close the batch or select **[Cancel]** to stop the batch close.



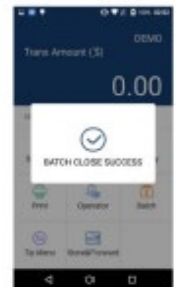
### STEP 2

- Select the **[BATCH]** option.



### STEP 5

- The terminal will display the batch close status.



### STEP 3

- When prompted "Close Batch?" select **[OK]** to close the batch or select **[Cancel]** to stop the batch close.

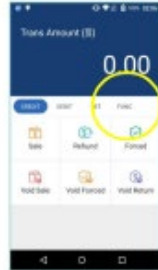


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## Reprint Last

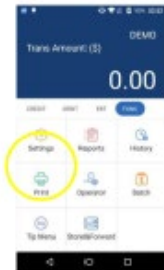
### STEP 1

- From the idle screen select the **[FUNC]** option.



### STEP 2

- Select the **[PRINT]** option.



### STEP 3

- To reprint the last transaction, select the **[PRINT LAST]** option.



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